



# Mombasa County Public Service Board



Volume 1 2018

QUALITY  
SERVICE  
DELIVERY

## Quarterly Newsletter

The County Public Service Board is established under Section 57 of the County Governments Act, 2012



### NURSES' STRIKE PARALYZED HEALTH SERVICES FOR 150 DAYS

**Mwananchi had to go without health services due to strike**

Nurses staged a five month nationwide strike, which began on 5<sup>th</sup> June and ended on 2nd November 2017, paralyzing health services across all counties. An agreement signed by the Cabinet Secretary in the Ministry of Health, Cleopa Mailu, The Chairman of The Council of Governors Joshat

Nanok, Chairman of the Human Resource Committee, James Ongwae and the Secretary General of the Kenya National Union of Nurses, Seth Panyako ended the 150 day strike.

The Return to work formula reached by the parties offered a nursing allowance of Ksh

23,000, which will be increased by Ksh 3,500 over the same period and a uniform allowance of Ksh 15,000 between 2018 and 2019 that will be increased by Ksh 5,000 over a period of three years. The agreement states that these will be factored in the 2018/2019 financial year.

**Continued in page 3**

**I take this opportunity to congratulate H.E. the Governor of Mombasa, Hassan Ali Joho for winning an outstanding victory in the General Elections and securing a second term in office. I also wish to congratulate all the County Executive Committee Members appointed to hold office in the various County Departments.**

**The Public Service Board will work closely with each department, office and unit of the County for the common good of the citizenry of Mombasa.**

**Last year started with a nationwide doctors' strike and since then, there have been other strikes and socio-political activities at the national level whose trickling effect could be seen as cascading towards services to the public. Nonetheless, we have been resilient to fulfill our promises to the public.**

**We have made full length strides in many fields as we endeavor to stay true to our contribution towards the fulfillment of the Governor's manifesto. With all the generosity, I welcome you to this edition of the Public Service Board Newsletter so that you can get a glimpse of our activities. You can also visit our website for more news and information:**

**[www.psbmombasa.go.ke](http://www.psbmombasa.go.ke)**

**I wish you a Happy and Prosperous New Year.**

### New website started by Board

The Board introduced its official website to the public in the month of September 2017. The website is a cost effective way of using public funds to advertise positions and notices. These advertisements include job vacancies and shortlisted candidates. Online site provides the stakeholders with a platform for access of information.

The website has been estab-

lished under Article 35 of the Constitution of the Republic and Section 96 of County Government Act.

The website gives you an opportunity to understand the Board more and appreciate its challenges and successes altogether. You are able to track the Board's activities and events. You are also able to see how many people are visiting the site every single day. You are also able to see the progress of the Board and all the development the Board is making throughout the year.

The website has been created with a modern outlook that is user friendly and appealing unlike the olden style which look strictly official and rather tend

to put off the visitors. This has also been done with links of access and navigation to other related areas like the County Government website, the County Assembly website, Kenya Revenue Authority, Public Service Commission among others.

It is hoped that the site will reinforce customer relationship as the stakeholders are also able to network easily with the Board by sending in their comments, compliments and suggestions through a versatile and interactive dialogue platform.

The site further sets the stage for sharing of ideas between it and its stakeholders. Under the notion of stakeholder participation, ideas can be easily channeled to the board through the free interaction platforms provided.

#### Inside:

Mombasa Show	Page 2
Boards Charter	Page 3
County HR Survey	Page 3
Training & Development	Page 3
Chairperson appointment	Page 4
Performance management	Page 4
Recruitment process	Page 5
Staff recruitment	Page 6
Exit form	Page 7
Internal training	Page 7
Corruption Prevention	Page 8
Integrity assurance	Page 8
Complaints Mechanism	Page 8