



Board's ISO Drive in high gear



Participants at the ISO Training, with the Board's CEO on the left and the Assistant Director of PR & Communications on the right.

The Board's CEO, Jeizan Faruk and the Head of PR & Communications, Theophil Kipoma, took part in an upgraded ISO – IRCA 9001 Lead Auditors Training this year. This is a preliminary stage for

ISO Certification. In the days to come, more Board staff will receive the same training.

Some of the organizations that took part in the training include Mombasa County Public Service Board, MP Shah Hospital Nairobi,

BIDCO Africa, Imprint Uganda among others. The Training was organized by Bureau Veritas.

ISO 9001 contains eight key principles of quality management which form the fundamental characteristics of quality management:

- Customer focus
- Leadership
- Involvement of people
- Process approach
- System approach to management
- Continual improvement
- Factual approach to decision making
- Mutually beneficial supplier relationships

**Quality Service
Delivery**

Board oversees implementation of Leadership Integrity Codes

The Leadership and Integrity Act, 2012 as well as Regulation 34(2) of the Leadership and Integrity Regulations, 2015, instruct that each newly elected or appointed state officer is required to, at the time of taking oath of sign a Code for leadership and Integrity. This should be at least seven days after assuming office. The Board spearheaded compliance to this requirement by working closely with the Ethics and Anti-Corruption Commission in amending necessary sections that led to the approval of the Leadership and Integrity Code for the County Executive as well as preparing, planning and giving advisory to the state officers. As a result, H.E The Governor, the Deputy Governor and all the County Executive Members publicly signed and committed to the codes during the oath taking ceremonies. This was a great indication on the commitment of the officers in regard to matters related to leadership, ethics and integrity.



His Excellency The Governor with CEEM for Trade Fawz Rashid Ali