



County holds dialogue with stakeholders



Speaker of the County Assembly, Hon. Aharub Ebrahim addressing stakeholders at the event. Inset, HR Assistant Director, Kibibi Amran takes charge at the Board's stand.

Mombasa County Government Stakeholders, among them *wananchi*, from across Mombasa's six Sub-Counties – 30 Wards - engaged in a constructive dialogue with County Executive Members and other County officials on matters pertaining to the development of the County as well as their welfare under the Mombasa County Dialogue 2018. It was fruitful exercise in the true spirit of upholding the Constitution and supporting the essence of devolution.

The event allowed stakeholders to interact freely and independently with the County Government, giving their views and share issues affecting the development of the City of Mombasa.

Leaders made very alluring presentations and it was evident that the citizenry was pleased with the progress made, despite the numerous challenges of the first term of devolution government. They also made use of the opportunity available with *wananchi* and other stakeholders to take stock and notes on ideas, comments, compliments, complaints and suggestions given.

In a speech read on his behalf by Water, Sanitation & Natural Resources Executive Fatma

Awale, Governor Hassan Ali Joho said his main goal is to have a more inclusive and caring Mombasa that rises to meet the needs of all its residents including men, women, youth, children and Persons Living with Disability.

The Governor of Mombasa Hassan Ali Joho has reshuffled the County's Sub County Administration in a fresh plan to improve service delivery to the citizens of Mombasa.

The Dialogue forum had two segments. There was the plenary part where County Executive Members or their representatives gave speeches and answered questions from the stakeholders. This session was officially opened by The Executive Member for the Department of Water, Natural Resources & Sanitation, Fatma Awale on behalf of the Governor. The Speaker of the County Assembly, Hon. Aharub Ebrahim represented the County Assembly. The second segment consisted of an exhibition area where each department showcased their products and services.

The Assistant Director for PR & Communications, Theophil Kipoma, the Assistant Director for HR Training & Development, Kibibi Amran as well as HR personnel, Maryam Mwatsahu represented the Board in the event.

The main idea of the Stakeholder Dialogue is to create a platform where the

County Government's stakeholders will interact with representatives of all departments in the County Government and share ideas, concerns, comments and opinions. This is with a view to collect information that the CGM will use to streamline its services and take stock of what has and what has not been done.

The Governor's Representative and other CECMs visited the Board's stand and expressed their compliments for what we showcased. The Speaker of the County Assembly expressed his satisfaction with our presentation.

The Board took notes of stakeholders' concerns, ideas and opinions. Some of the ideas the Board gathered from stakeholders are as follows:

- i) They suggest that the Board should be visiting all departments to get firsthand information of human resource matters.
- ii) The Board should use public notice boards to advertise job vacancies. This should especially be done in chiefs and sub-chiefs offices, government institutions and public places.
- iii) The Board should educate County employees on preparation for retirement.
- iv) The Board should educate employees on disciplinary issues. Many employees know very little about issues to do with violation of laws, rules and procedures at the workplace and also about disciplinary procedures and how to appeal a penalty.
- v) There are concerns that micro finance institutions are fleecing employees. Employees know very little to do with these institutions. Some County employees have suggested that the Board should organize forums to sensitize employees about these institutions.

The Board used the dialogue session judiciously. All the notes taken have been incorporated in directorate work plans. The dialogue is a sign that devolution is right on track and bringing meaningful change to the county.

**Quality Service
Delivery**